

Job description

Digi Security Systems is an industry leader in the design, installation and support of custom video surveillance, electronic access control, intrusion detection and fire solutions for companies of all sizes. We've built our reputation on innovation and reliable service, and we're known as the industry's experts.

We are seeking an **experienced** Technician to join our operations in the Dallas, TX area. This person will be responsible for performing skilled security technician work in the installation, service, troubleshooting, alternation and programming of all security related systems. This individual must have a **solid** background in Access Control, CCTV, and Burglar and Fire Alarms.

*Special preference will go to Technicians with Fire Alarm experience.

Additional responsibilities of the **Technician** include, but are not limited to, the following:

- Performs service/installation of access control, intrusion alarm, closed circuit television systems, and other various security related systems.
- Evaluate, diagnose, troubleshoot and perform repairs as necessary.
- Perform upgrades and additions to systems in order to increase functionality utilization.
- Perform computer program entry as required to add CCTV cameras, access control and intrusion alarm systems as needed.
- Prepare documentation in a variety of written and electronic for the purpose of providing written support in compliance with regulations and/or conveying information.
- Responsible for reading and understanding technical drawings, assigned project documentation and work orders including scope of work and determine if additional information is needed.
- Available for scheduled on-call to respond to after-hours emergency service calls.
- Exhibit effective customer service skills by consistently communicating with Service Coordinator, Branch Manager, and customers to ensure complete customer satisfaction experience.
- Perform other duties as assigned, including attending training classes when offered.

- Provide ability to install, service, troubleshoot and program CCTV and access control systems.
- Ability to lift/move equipment and tools weighing up to 50 lbs.
- Ability to work from ladders or man lifts at extended heights.
- Maintain accurate truck inventory to ensure timely response to customer needs.
- Partner with sales to grow and protect the service segment of our business.

Position Requirements:

- Experience in Access Control systems and/or CCTV a plus
 - Excellent written and verbal communication skills
 - Technical experience in low voltage systems
 - Familiarity with applicable codes
 - Competent in Project Finalization
 - Deadline, cost, and time driven
 - Detail oriented
 - Willing to work overtime
 - Must be able to differentiate colors
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- Must have a current, valid driver's license in the state of which you are applying and have the ability to meet our company driving standards

Pay & Benefits:

- Competitive Salary
- Performance Bonuses
- Job Type: Full-time with overtime

Work Remotely

- No